

RECEIPT OF ORDER

WE HAVE RECEIVED YOUR ORDER AND ARE MISSING INFORMATION

Dear Valued Customer,

ZERO Manufacturing has received your Purchase Order (PO) and placed it on hold. We require the following information before the Front End Process Team (FEPT) can evaluate your order through our Product Realization Validation (PRV) Process.

Required Information to Evaluate, Acknowledge Order and Provide Ship Date			Comments
	PO to state ZERO Manufacturing as the Supplier.		
	PO to identify Customer Company Name and Address.		
	PO to identify "Bill To" and "Ship To" Name and Address.		
	PO to identify Customer's Point of Contact: Full name, title, phone number, fax number and email address.		
	PO to identify a mutually acceptable delivery schedule.		
	Credit Terms.		
	PO to state Drawing Number and Revision Level.		
	State Ship Method and Account Number on PO.		
	PO Terms and Conditions to match Quote.		
	PO to match Quote Price and Quantity.		
	FOB (PO indicates Origin).		
	Return Signed End-Use Statement, Declaration of Use. http://www.zerocases.com/pdf/Export_Control_Questionnaire_and_EndUse_Statement.pdf		
	Export License Needed – ZERO Manufacturing		
	PO requires Exceptions or Deviations listed on Quote.		
	Other 1		
	Other 2		

Upon receipt of the above information, the order will go through the PRV process to ensure we have all the information to build a quality product on time. The PRV process concludes within five (5) business days, and results in an Order Acknowledgement with a firm ship date. If you do not receive an Order Acknowledgement within five (5) business days, then please contact your Inside Sales Representative for a prompt status update at email orders@zerocases.com.

Thank you for your business!

Sincerely,

ZERO Manufacturing's Inside Sales Team