

PENDING ORDER

WE HAVE EVALUATED YOUR ORDER and NEED REQUIRED INFORMATION

Dear Valued Customer,

The ZERO Manufacturing Front End Process Team (FEPT) evaluated your Purchase Order (PO) through our Product Realization Validation (PRV) Process and your order is still on hold.

We require the following information to acknowledge your order and provide a firm ship date for PO

| Required Information to Acknowledge Order and Provide Ship Date | | | Comments |
|---|--|--|----------|
| | PO to state ZERO Manufacturing as the Supplier. | | |
| | PO to identify Customer Company Name and Address. | | |
| | PO to identify "Bill To" and "Ship To" Name and Address. | | |
| | PO to identify Customer's Point of Contact: Full name, title, phone number, fax number and email address. | | |
| | PO to identify a mutually acceptable delivery schedule. | | |
| | Credit Terms | | |
| | PO to state Drawing Number and Revision Level. | | |
| | State Ship Method and Account Number on PO. | | |
| | PO Terms and Conditions to match Quote. | | |
| | PO to match Quote Price and Quantity. | | |
| | FOB (PO indicates Origin). | | |
| | Return Signed End-Use Statement, Declaration of Use. http://www.zerocases.com/pdf/Export_Control_Questionnaire_and_EndUse_Statement.pdf | | |
| | Export License Needed – ZERO Manufacturing | | |
| | PO requires Exceptions or Deviations listed on Quote. | | |
| | Other 1 | | |
| | Other 2 | | |

Upon receipt of the above information, we will provide an Order Acknowledgement and firm ship date. If you do not receive an Order Acknowledgement within five (5) business days with a firm ship date, then please contact your Inside Sales Representative for a status update at email orders@zerocases.com

Thank you for your business!

Sincerely,

ZERO Manufacturing's Inside Sales Team